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## STUDENT INTERVIEW QUESTIONS

Catherine S. Fichten, Jennison Asuncion, Darlene Judd, Iris Alapin, Maria Barile  
Adapttech Project  
Dawson College  
Montréal, Québec, Canada  
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My name is \_\_\_\_\_. I am part of a team of researchers from Dawson College in Montreal. We are conducting a Canada wide investigation on computer, information and adaptive technologies and college and university students with disabilities. The goals of our study are to assess the use of these technologies by students with various disabilities as well as to determine what their main needs and concerns are. We plan to use the results to make recommendations to decision makers.

All the information you provide will remain confidential and your privacy will be completely protected.

Do you have time right now to answer some questions? It will take about 30 minutes. Before I go any further I should ask, is it OK for you to answer these questions on the telephone or would you prefer to do the interview another way? Would you mind if I audiotape our conversation?

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**0. RESEARCH CODES**

- a. Participant number
- b. Today's date

**1. CONTACT INFORMATION**

- a. Respondent's name
- b. Telephone number and address
- c. E-mail address

**2. DEMOGRAPHICS**

- a. Gender
- b. Age

**3. EDUCATIONAL INSTITUTION**

- a. What is the name of your postsecondary educational institution?
- b. Where is it located? (city, province)
- c. What kind of educational institution is it?

**4. QUALIFICATIONS**

- a. What type of qualifications are you pursuing?
- b. Are you a full time or part time student?
- c. Are you considered a day or night student?

**5. FIELD OF STUDY**

What is your field of study?

**6. IMPACT OF IMPAIRMENT/DISABILITY**

Does your disability affect your activities or performance at school / as a student?

## 7. NATURE OF IMPAIRMENT/DISABILITY

We are interested in the use of computer technologies by students with disabilities and need to better understand the nature of your impairment. This is so that we can attempt to link the impairments students have with the computer technologies they use.

- a. What is your impairment or disability?
- b. How long have you had your impairment/disability? Please specify: most of my life, recent, or somewhere in between.
- c. For the purposes of this study I need to classify your disability. Here are the categories:
  1. Are you blind or visually impaired/partially sighted?
  2. Are you Deaf or hard of hearing?
  3. Do you have a speech impairment?
  4. Do you have a learning disability?
  5. Do you use a wheelchair or have difficulty walking ?
  6. Do you have a medical condition that causes an impairment?
  7. Do you have difficulty using your arms or hands?
- d. What assistive aids other than computer technologies do you use?

## 8. COMPUTER TECHNOLOGY IN GENERAL

- a. Overall, how often do you use computer technologies on a scale of 0 to 10, with 0 being "I never or hardly ever use computer technologies" to 10 being "I use computer technologies very often"
- b. Rate your overall level of expertise in using computer technologies on a scale of 0 to 10, with 0 being "I am very bad with computer technologies" to 10 being "I am very good with computer technologies"
- c. Overall how comfortable are you with computer technologies on a scale from 0 to 10, with 0 being "I am very uncomfortable with computer technologies" to 10 being "I am very comfortable with computer technologies"

## 9. DIFFICULTY USING

Do you have physical difficulty (if not using, "Would you have difficulty"):

- a. using a computer keyboard?
- b. using a monitor?
- c. using a mouse?
- d. using a printer?
- e. handling diskettes?

**10. CURRENTLY USING**

- a1. What computer technologies are you currently using? Who makes it / what kind?
- a2. Can you tell me why you don't use computer technologies?
- b. Where do you primarily use these computer technologies?
- c. What do you use each of these computer technologies for?

**11. ADVANTAGES & DISADVANTAGES**

- a. (for users only) What are the advantages and disadvantages of using computer technologies, for you?
- b. (for nonusers only) What do you think the advantages and disadvantages of using computer technologies might be for you?

**12. HOW OBTAINED**

(for users only)

- a. Who paid for your computer technologies?
- b. Who owns your computer technologies
- c. Are there any problems associated with who owns or who paid for your computer technologies and if so, do you have any solutions to these problems?

**13. LEARN TO USE**

(for users only)

- a. How did you learn to use your computer technologies?
- b. Did this method of learning work well for you and if not, what method might have worked better?

**14 HELP**

- a. What do you do when you need assistance with your computer technologies? (at home, at school, in the library)?
- b. Does this method of assistance work well for you and if not, what could be done to make getting help easier for you?

**15. NEW COMPUTER TECHNOLOGIES**

How do you find out about new computer technologies that could be helpful to you?

**16. WISH LIST**

- a. What is your computer technology "wish list" - what would you like to see improved, changed, modified, developed, and so on?
- b. What prevents you from obtaining your computer technology "wish list" and what could be done to get you some of these items?

**17. OTHER ISSUES**

- a. What is the biggest waste of time you have experienced or are currently experiencing with regard to the use of your computer technologies?
  - b. What other computer technology issues are important to you that I have not asked you about?
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We have completed the interview. Thank you for your help.